

SINGLE NATIONAL SYSTEM

IMPROVEMENTS THROUGH TECHNOLOGY



NZTR Single National System External Participants Update No.2

NZTR update regarding migration to the Single National System

As has been previously communicated, NZTR has purchased the license for the Single National System (SNS) software from Racing Australia (RA). This is the same software all Primary Racing Authorities use in each State of Australia.

The project is underway with Racing Australia to migrate the Racing Management System into the Single National System. The Single National System will be used by both NZTR and external participants.

The implementation of the Single National System is not a project where one system is simply picked up and transferred to a new device. The project is requiring a tremendous work from both NZTR and Racing Australia to deliver this system.

What does the Single National System mean for Industry Participants?

Currently external participants use NZTR's Racing Management System, which is made up of Members' and Trainers' online service centre portals. These are accessed through NZTR's website LOVERACING.NZ.

Trainers and Breeders utilise these online service centres to manage their activity (nominations, withdrawals, gear requests, naming a horse, stable returns etc). Internally, NZTR uses the Racing Management System for all areas of our business, including our finance system.

All participants who use NZTR's online service centres (i.e., Members' or Trainers' Service Centre) will need to migrate to the equivalent within the Single National System. This will be conducted via education, training, and ongoing support for all participants by NZTR.

NZTR's National Racing Bureau team will still be available by phone, however, as part of our change to the Single National System we will be working with participants, educating them about how to use and migrate to our online services.

SNS project progress to date:

As the Migration to the Single National System continues it is apparent this project is one of the largest computer software transitions NZTR will ever experience.

The way technology brings together industry requests and software functions is incredible and exciting. As External Users of the Single National System you will be able to conduct transactions online in a safe and convenient way.

+64 4 576 6240
+64 4 568 8866
office@nztr.co.nz

PO Box 38386
Wellington Mail Centre
Wellington 5045

106-110 Jackson Street
Petone, Wellington 5012
New Zealand

LOVERACING.NZ
   

Project progress summary:

- The NZTR Single National System (SNS) project team continues to work closely with our supplier, Racing Australia
- The project is improving its visibility of key risks, issues and dependencies and reducing unknowns where possible
- We are continuing to work through these items in a collaborative way with our colleagues from Racing Australia
- Customisations completed to date by Racing Australia have been demoed to NZTR, further customisations are under development.
- Racing Australia has provided NZTR access to the myhorseracing.horse Owners and Trainers Portals using unrecognisable data for internal familiarisation and training
- NZTR is performing a comparison of SNS internal reporting capability compared to the current RMS
- NZTR continues to support RA in mapping and cleansing our RMS data in preparation to migrate that data into SNS. There is still a lot of data to analyse and issues to resolve.
- Regular monthly updates have been provided to the Recognised Industry Organisations, Racing Clubs, and the Industry Working Group.
- Training Tools and Guides are being compiled for external usage and will be available prior to the implementation of SNS

Until this change is implemented racing industry participants will be able to continue to use the service portals accessed through LOVERACING.NZ.

While we understand that it can take time to adapt to change, the Single National System will see our participants engaging through an exciting new platform tailored to better meet the needs of our industry.

Thank you for being part of this change.

If you have any feedback, questions, or concerns please contact:

Michelle Dando
SNS Training & Engagement Specialist
snsfeedback@nztr.co.nz

Ngā mihi nui,



Michelle Dando
SNS Training & Engagement Specialist